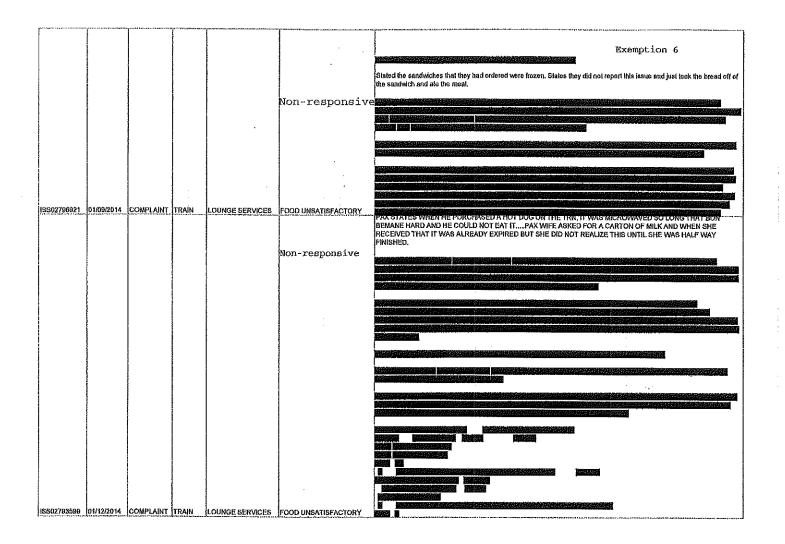
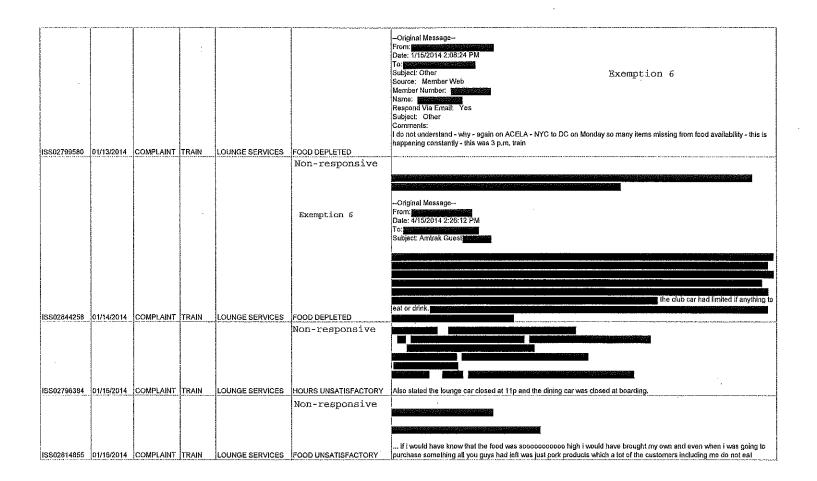
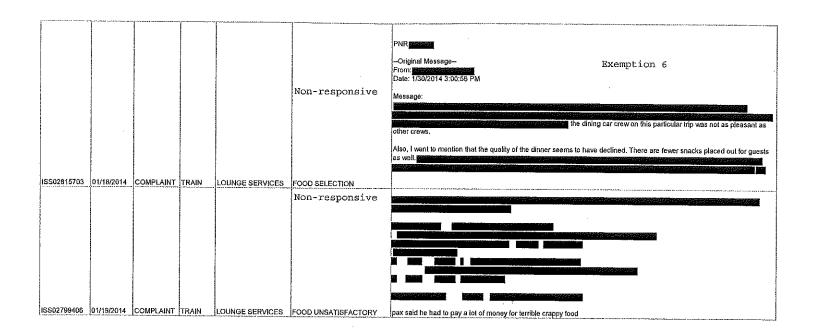
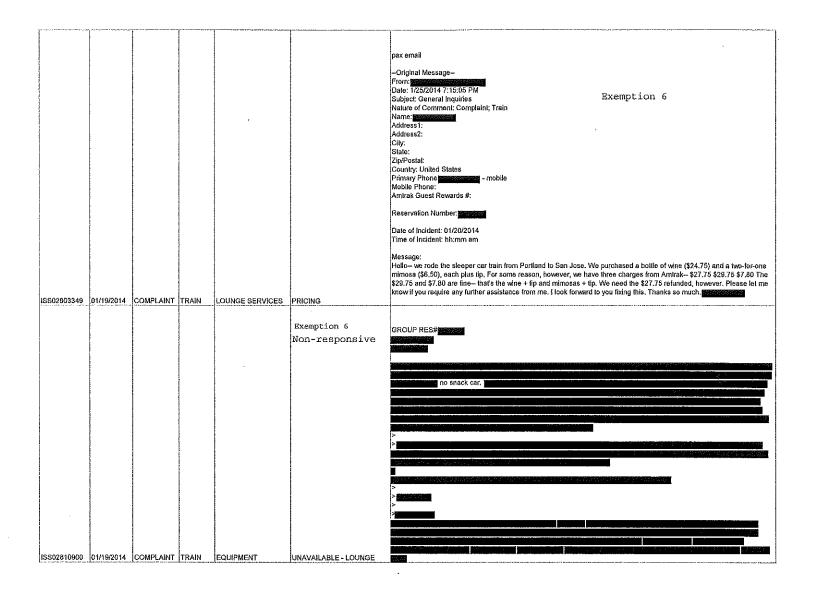


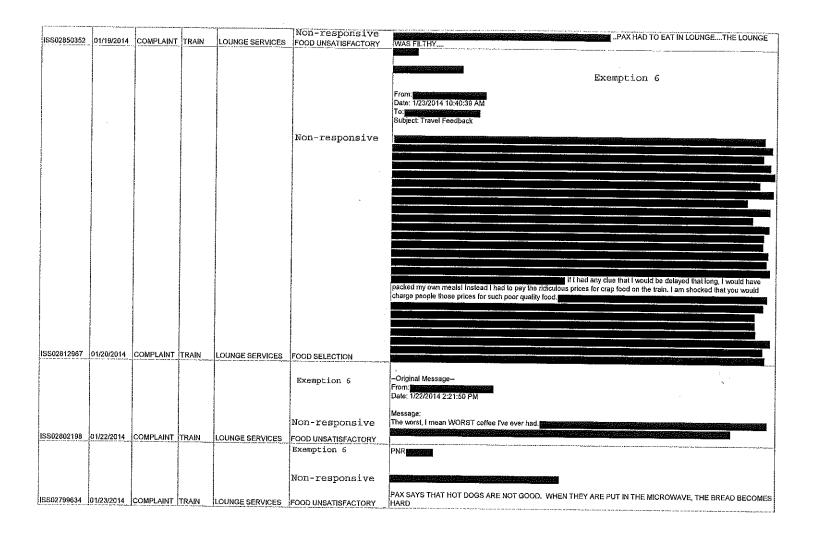
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ISS02830437	01/07/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	FOOD SELECTION	E-MAIL LOGGED PAX IS UPSET ABOUT THE NEW BREAKFAST SELECTION ON THE TRAIN. PAX FEELS THAT NUTRITIONAL. FOODS ARE BEING TAKEN AWAY AND FATTENING FOODS ARE TAKING OVER. —Original Message— From: BEXEMPTION 6 Reservation Number: Date of Incident: 01/07/2014 Time of Incident: 07:00 am Message: Discontinuing Special K, Oatmeal, and Cereals on the morning runs has greatly diminished the utility of the cafe cars for me and ruined my mornings! I don't understand having none of these options available. Did Sara Lee pay some government official more than Kellogg to get rid of the cereal and oatmea!? If it was a mail able. Did Sara Lee pay some government official more than Kellogg to get rid of the cereal and oatmea!? If it was a mail able. Did Sara Lee pay some government official more than Kellogg to get rid of the cereal and oatmea!? If it was a mail able. Did Sara Lee pay some government official more than Kellogg to get rid of the cereal and oatmea!? If it was a mail able. Did Sara Lee pay some government official more than Kellogg to get rid of the cereal and oatmea!? If it was a mail able. Did Sara Lee pay some government official more than Kellogg to get rid of the cereal and oatmea!? If it was a mail able. Did Sara Lee pay some government official more than Kellogg to get rid of the cereal and oatmea!? If it was a mail able. Did Sara Lee pay some government official more than Kellogg to get rid of the cereal and oatmea! If it was a mail able. Did Sara Lee pay some government official more than Kellogg to get rid of the cereal and oatmea! If it was a mail able. Did Sara Lee pay some government official more than Kellogg to get rid. And I hear that complaint from others every morning I take the train. I used to buy the Special K twice per week most weeks and when I didn't, I bought calmeal. Now, the only breakfast options are faltening options. This defies the President's programs and the trend of most Americans – especially those who can afford to take Amtrak. Please re-think this decision!!
					Non-responsive	PAX STATED THAT THEY RAN OUT OF ALOT OF THE THINGS ON THE MENU PAX ALSO STATED THAT THERE WAS A LACK OF COMMUNICTION SHE STATED THEY DIDN'T MAKE ANY ANNOUNCEMENT ABOUT THE COMP SNACKS THEY WHERE GIVEN OUT IN THE SNACK CAR
ISS02792412	01/08/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	FOOD DEPLETED	

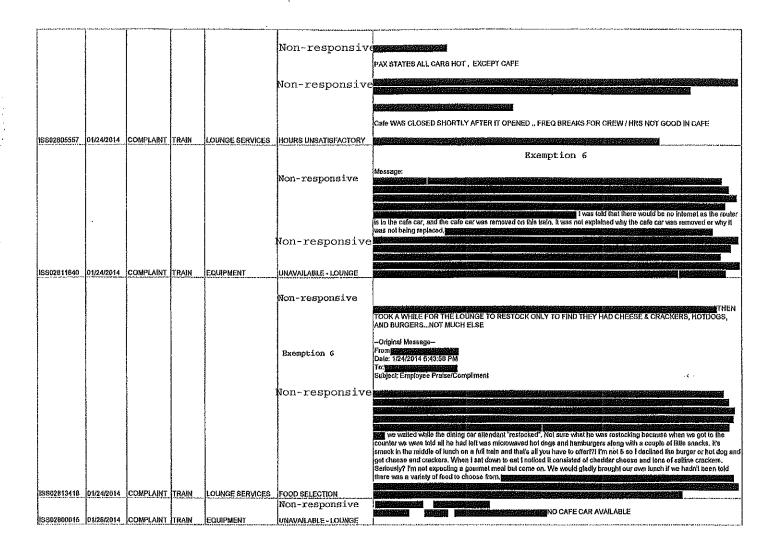




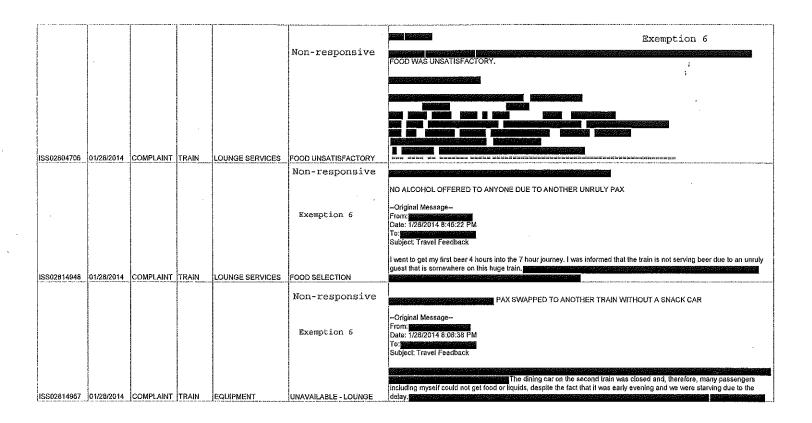


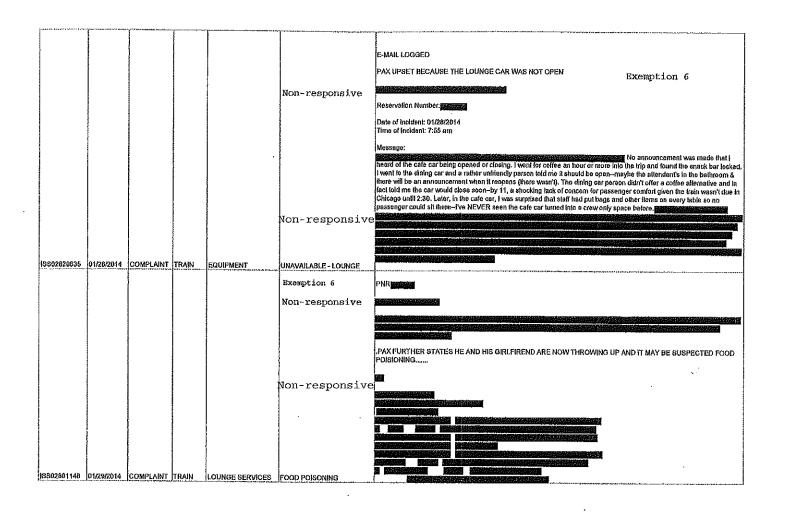


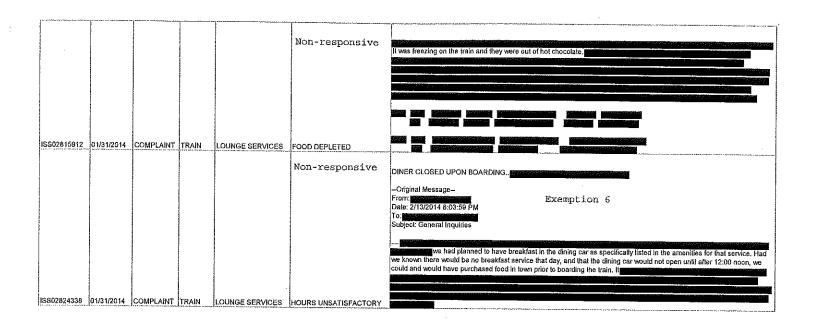


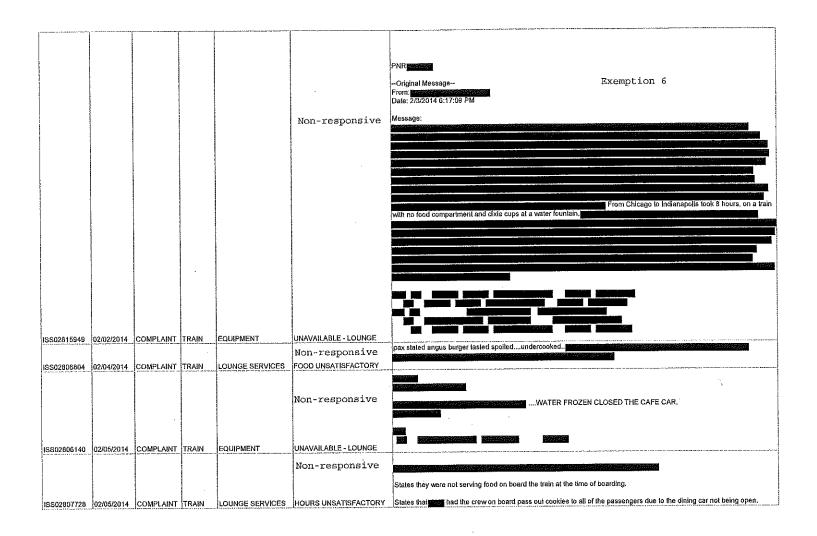


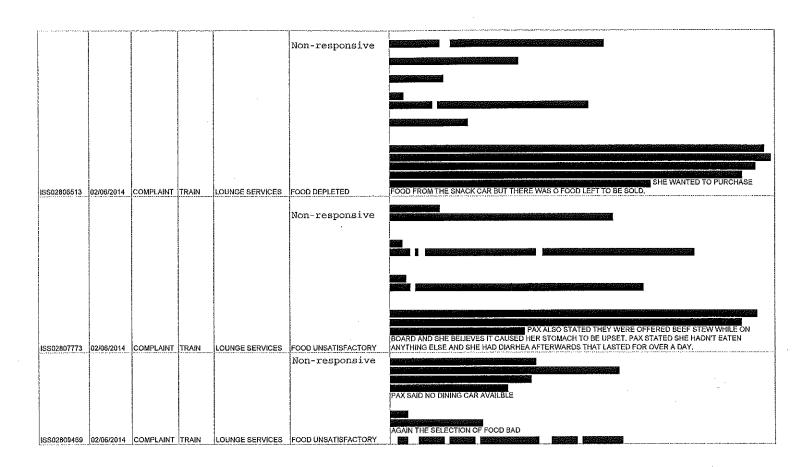
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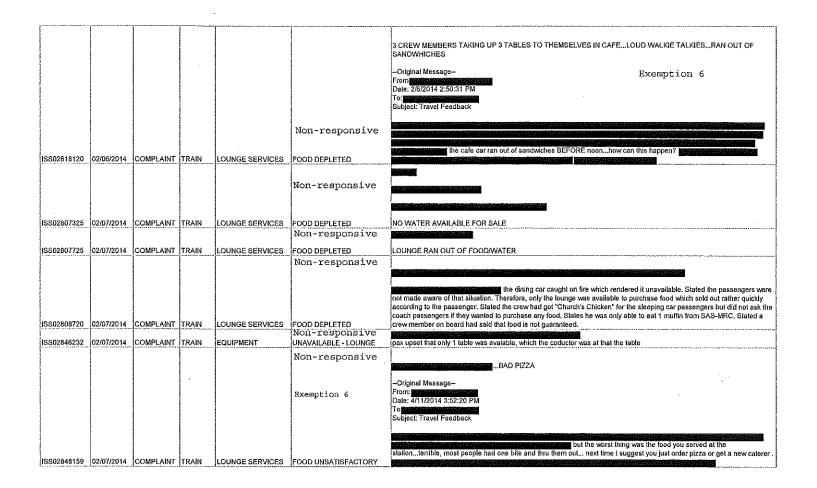


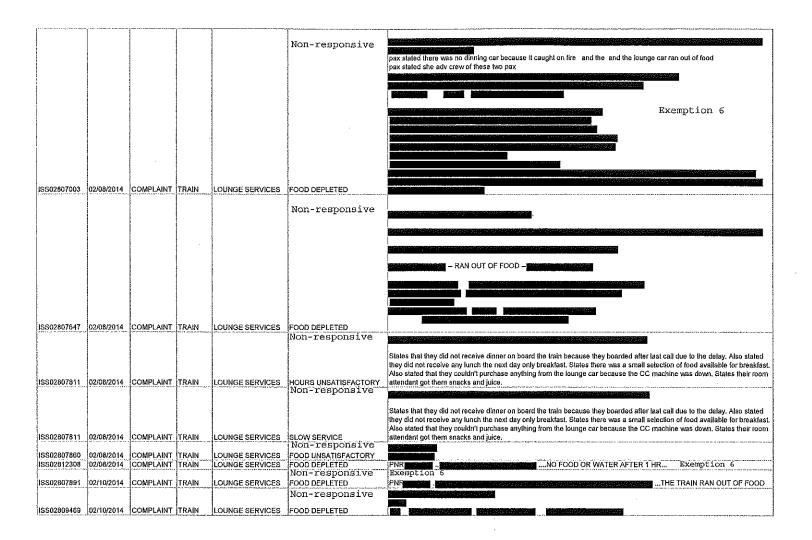


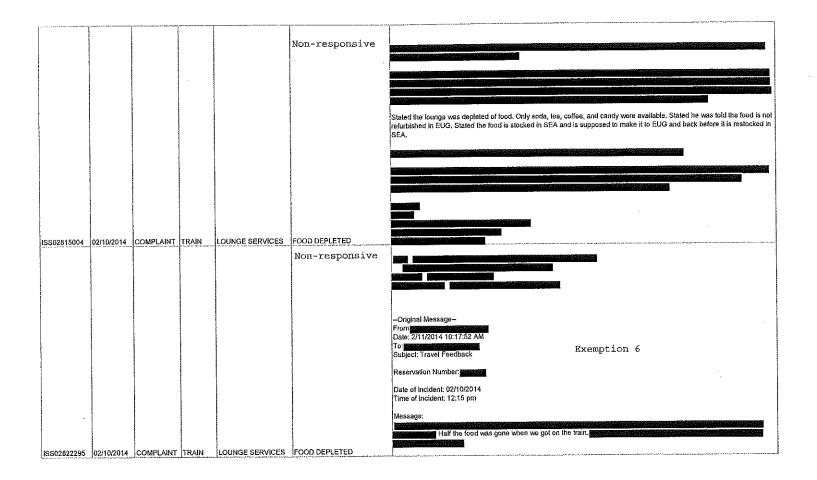


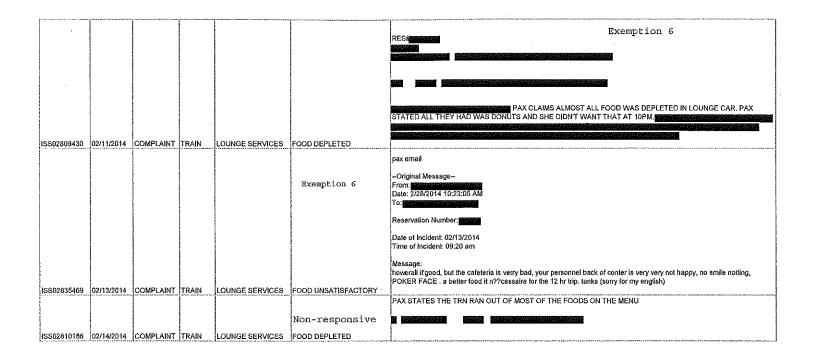


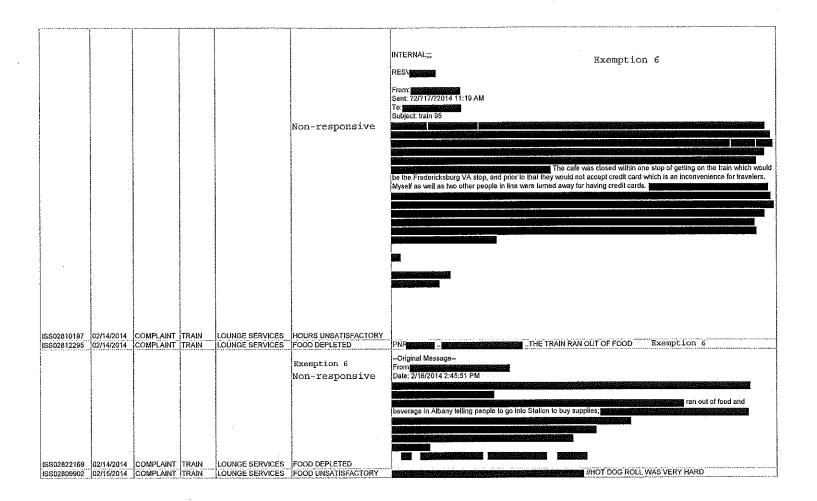


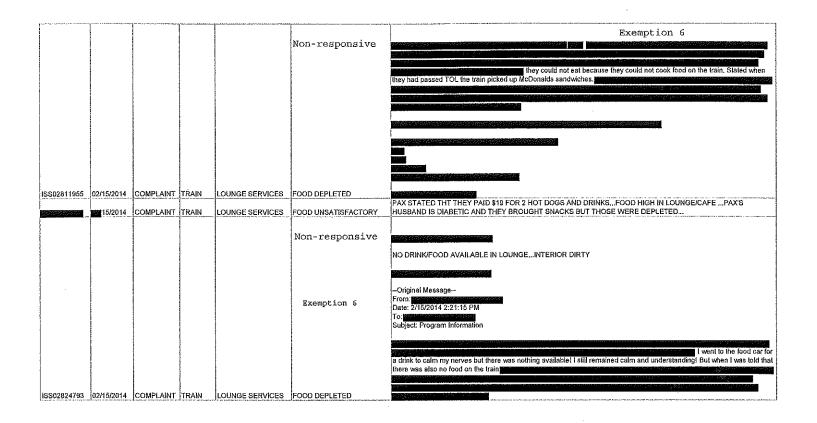




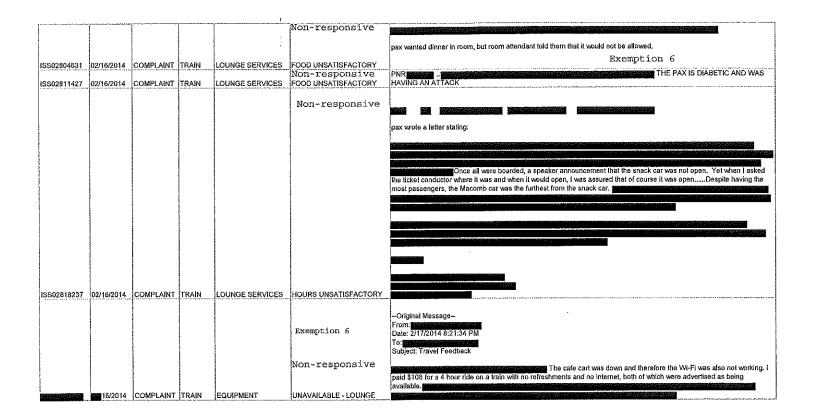


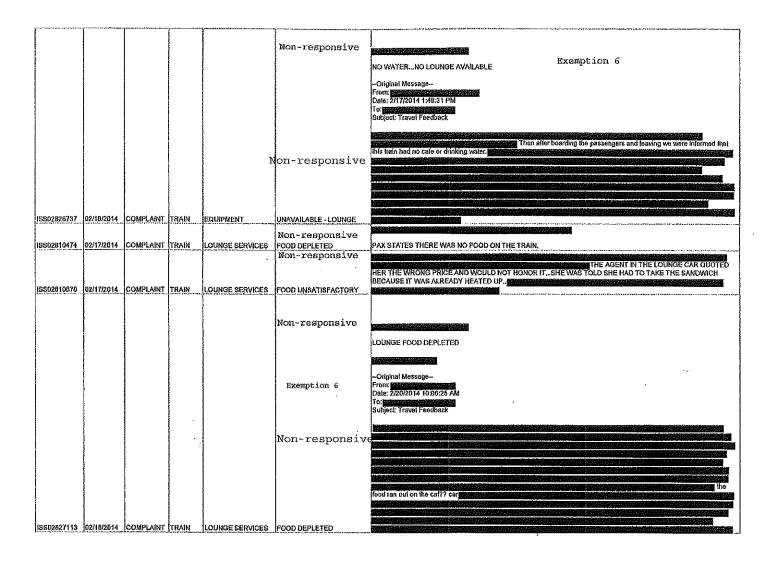


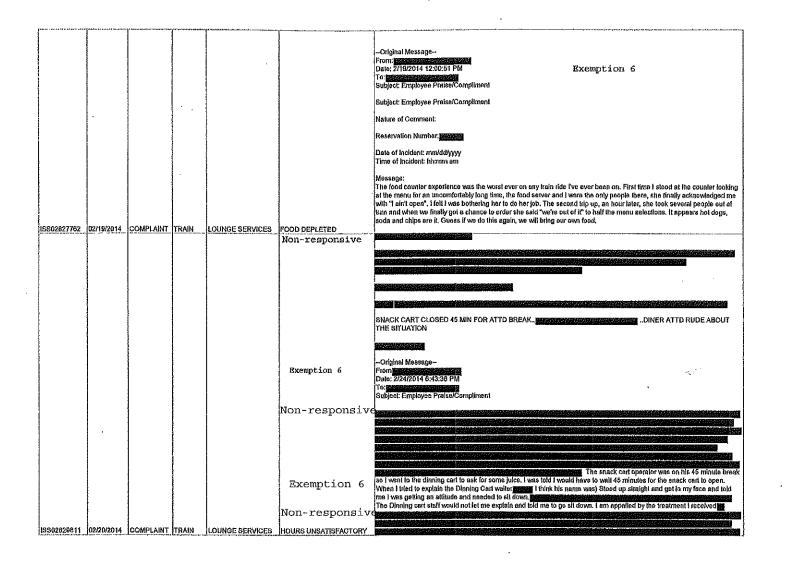


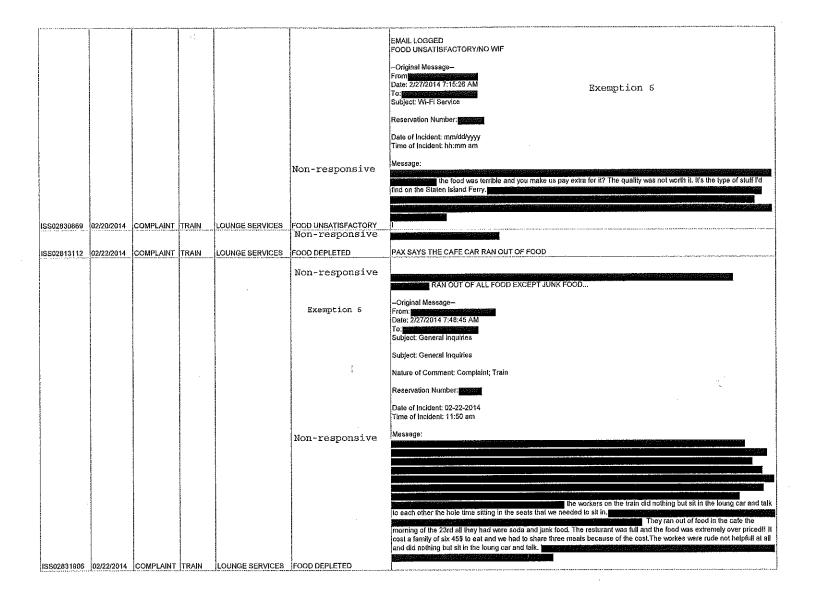


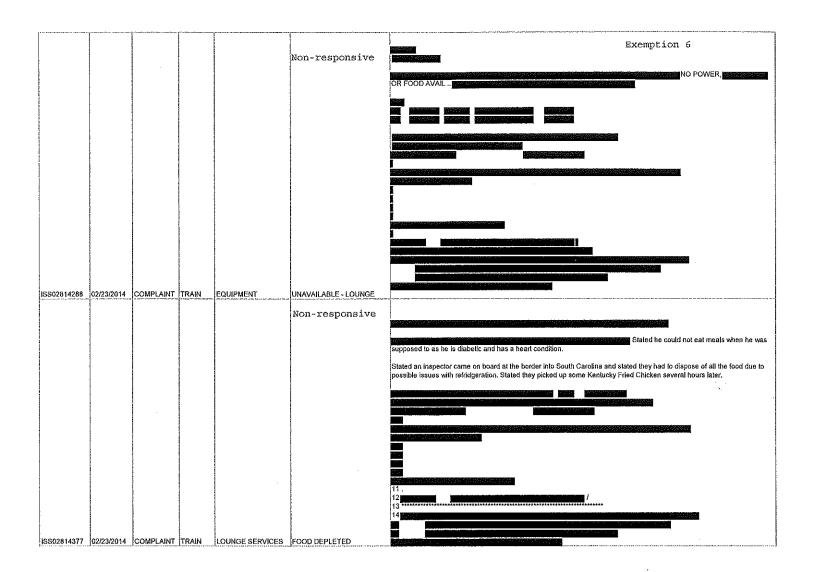
						PNR Exemption 6
						PAX SAYS FOOD WAS DEPLETED IN THE CAFE CAR.
						Original Message – From: ####################################
						Reservation Number:
						Date of Incident: 02/15/2014 Time of Incident: 06:15 pm
						Message: When we boarded train 566 to San Diego, I inquired about food service in the Cafe Car on our return trip. After checking the menu, which I was assured would be in service, we decided to eat dinner on the train on our return. When we boarded train 591 for the return trip, we received our complimentary snacks and wine in the Business Car, but, when we went to the Cafe Car, there was NO food to be found, only two outdated yogurt cups, and a handful of cold drinks. When I asked about the menu, I was told they had run out of everything, and the cashier could have cared less. At 6:15 at night, food service should be available, Instead, we had a child that was hungry and had to wait until about 9:00 to eat. Not good service. There should be some compensation for failure to serve your clients. Thank you.
ISS02824814	02/15/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	FOOD DEPLETED	***UPDATED PAX CALLED BACK 4/3/14, STATED FOOD WAS LIMITED AND THE FOOD THEY HAD WAS EXPIRED YOGARTS ONLY 8 SODAS LEFT, THEY WERE TRAVELING WITH A 9 YEAR OLD WHO DIDNT RECIEVE FOOD UNTIL LATER THAT EVENING.**
						EMAIL LOGGED
						RESV.
						Original Message— From: Date: 2/17/2014 1:59:38 AM
						To: Subject: Amtrak Guest Rewards
						Reservation Number:
						Date of Incident: mm/dd/yyyy Time of Incident: hh:mm am
						Message:
						to complain bout food cart problem. Took my grandson with me! boarded bakersfield and did not get a drink or food to put in his (grandson)stomach,fill we were between fresno and madera. by then he threw up, due to lack of drink and food.
ISS02825840	02/15/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	FOOD DEPLETED	

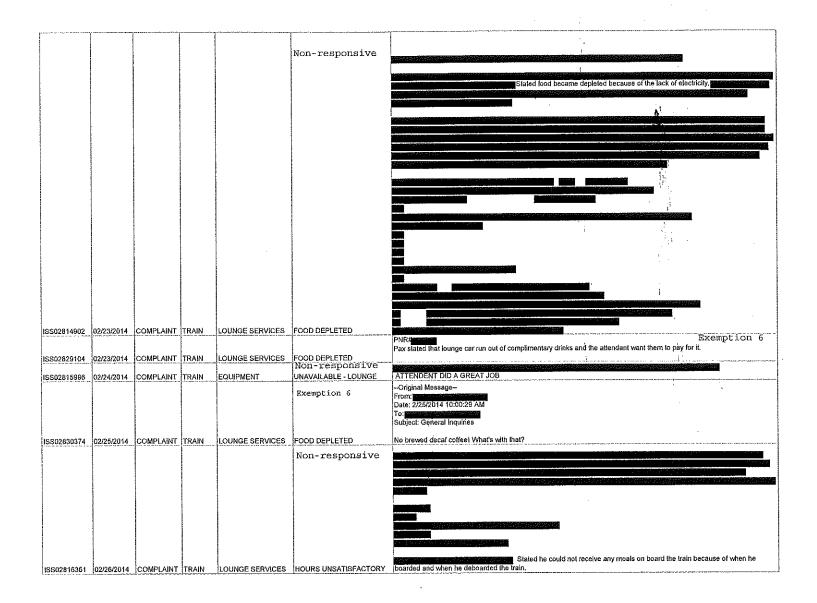


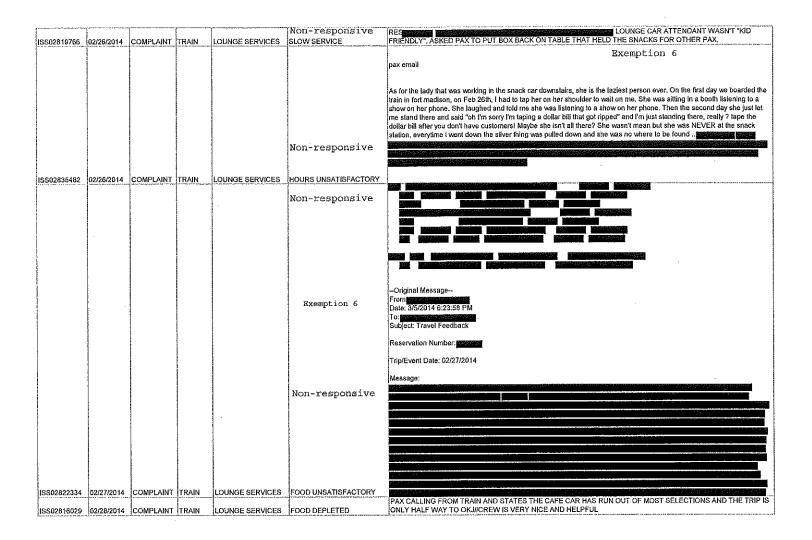


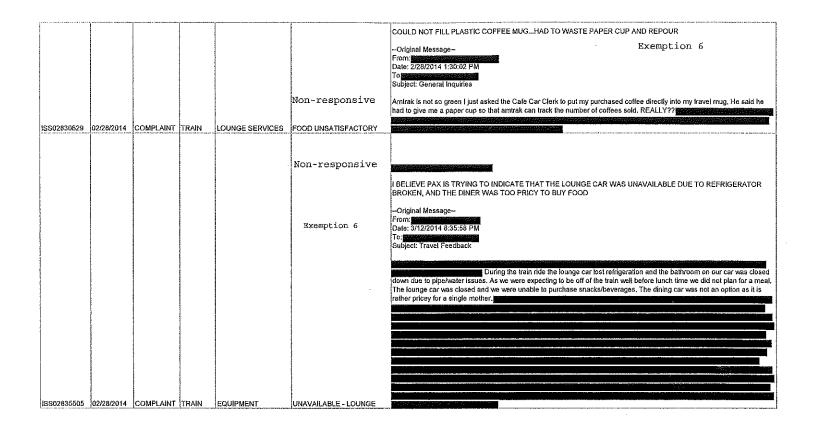




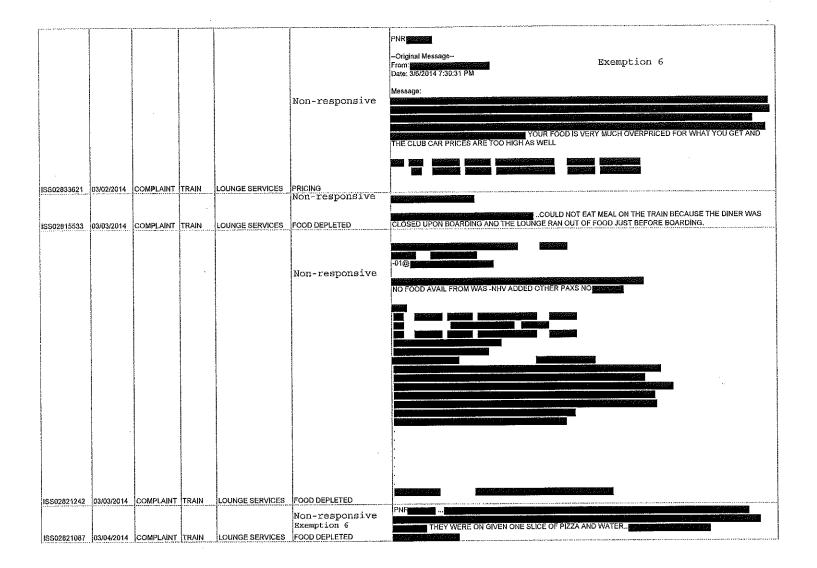


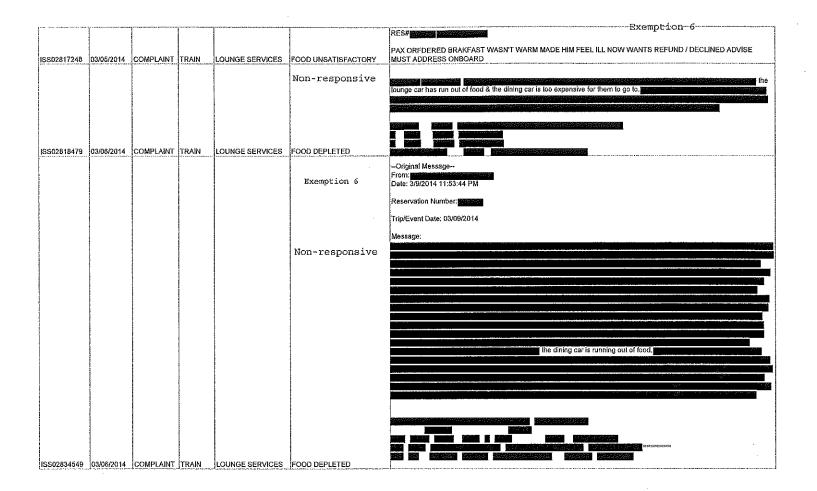


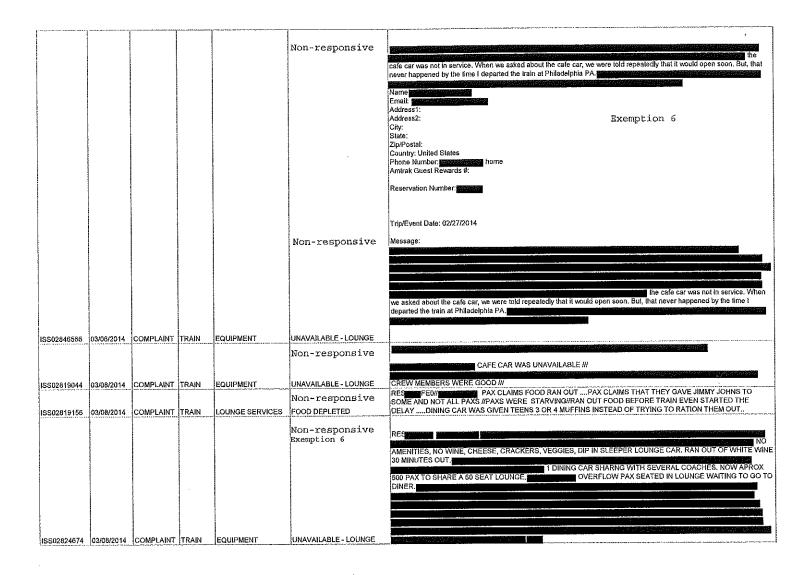


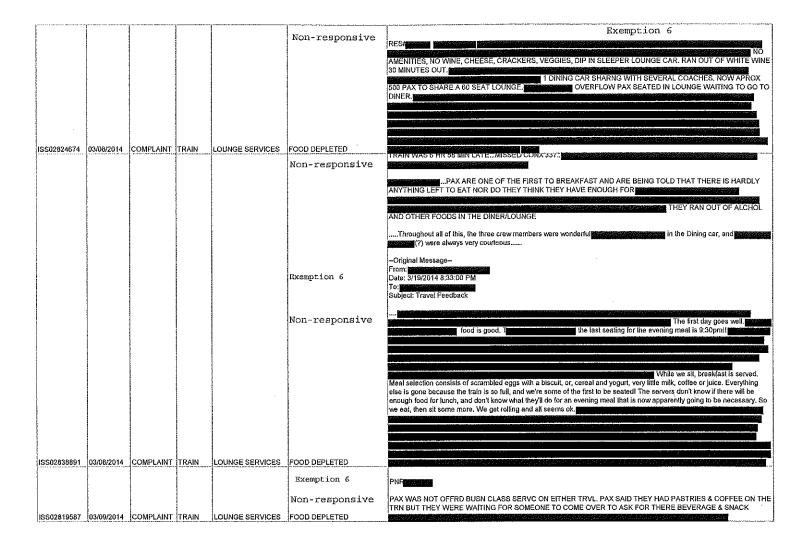


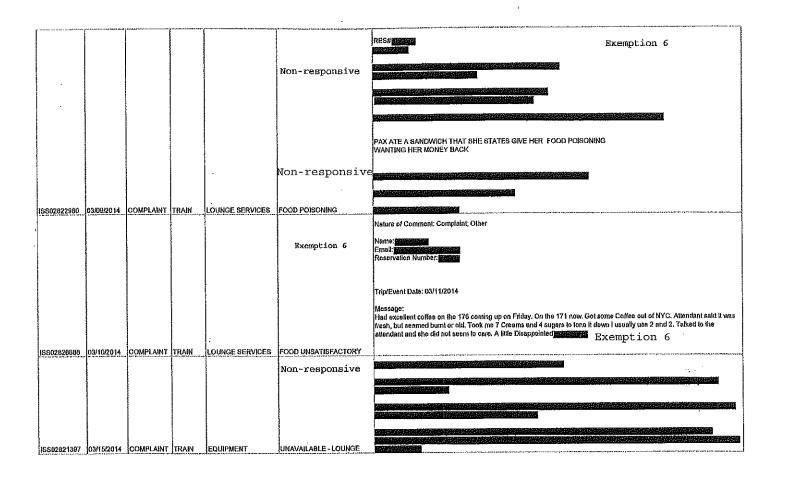
						email logged:
						From: Date: 3/14/2014 2:23:07 PM
						To: Subject: Travel Feedback Exemption 6
						Subject: Travel Feedback
						Nature of Comment: Complaint; Train
						Name: Email: Section 2015 Address1: Address2: Address2: Address3: Address4: Address4: Address4: Address5: Address5: Address6: Addr
						City: Parameters State:
						County: Phone Number: Amirak Guest Rewards #
			-			Reservation Number:
						Trip/Event Date: 02/28/2014
				And the second s		Message: We ale tunch on the train and we did not like it. I had a hamburger. We had planned on bringing a tunch from home but we forgot it in the fridge. We skipped supper rather than face the cafe car again. A microwaved hamburger is a let down. By
					Non-responsive	contrast suggest better bread for the bun (like
ISS02843718	02/28/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	FOOD UNSATISFACTORY	
ISS02816594	03/01/2014	COMPLAINT	TRAIN	EQUIPMENT	Non-responsive	The cafe car was not available on board the Irain.
100020 10004	03/01/2014	OOM: DAIR!	LIVERIA	CODII WENT	Non-responsive	THE OUT OF THE TOTAL TRANSPORT OF SOME OF THE TOTAL TRANSPORT OF THE
ISS02817318	03/02/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	FOOD UNSATISFACTORY	PAX SAYS THE CREDIT CARD MACHINE IN THE CAFE CAR WASN'T WORKING.
10000000000	00/00/0044	COMPLANT	TDAIN	LOUNGE SERVICES	Non-responsive	PNRES
ISS02823865	103/02/2014	COMPLAINT	TILCHIA	ILOUNGE SERVICES	POOD UNSATISFACTURY	ITIE FAA9

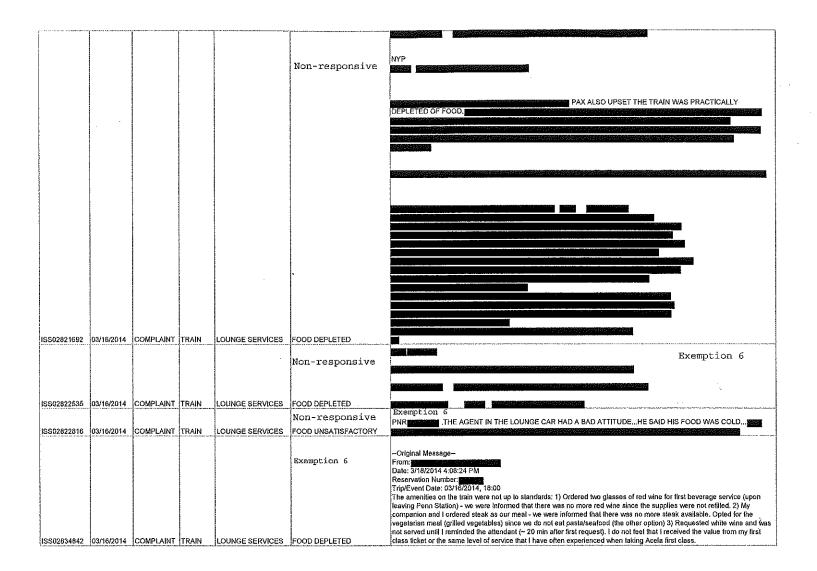


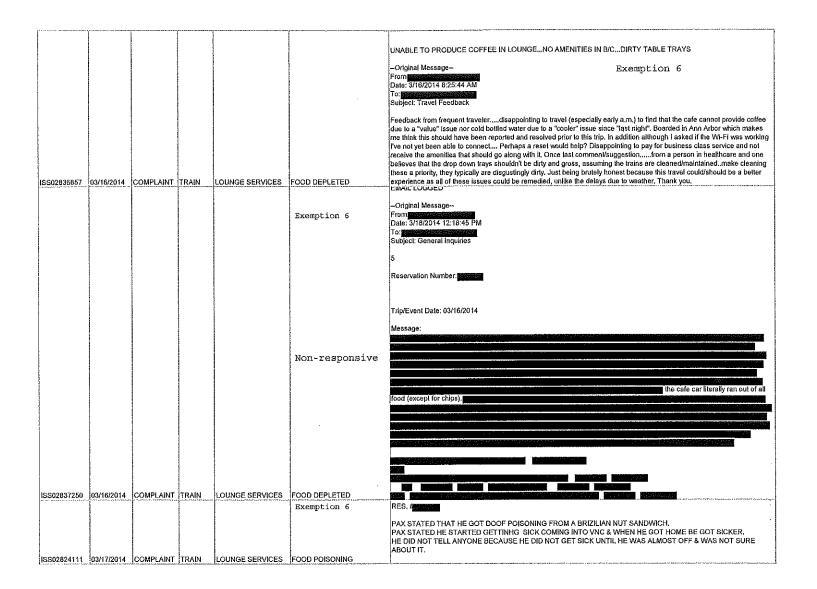


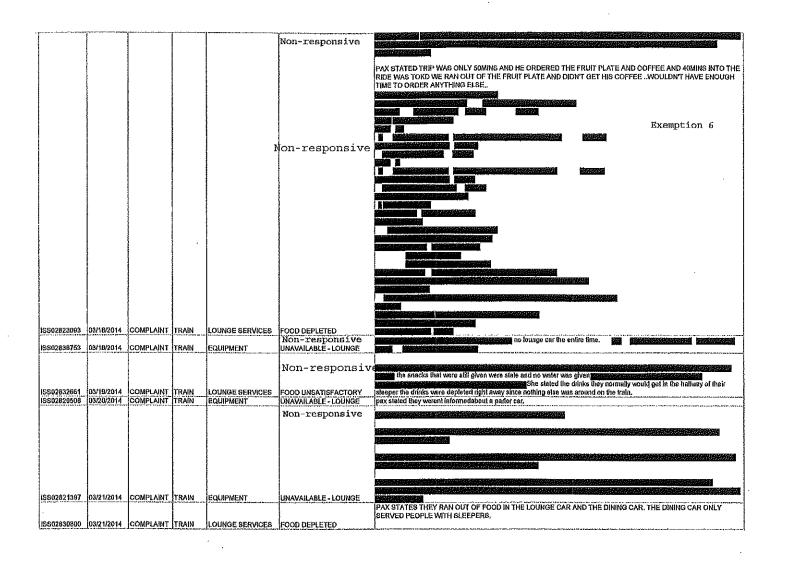


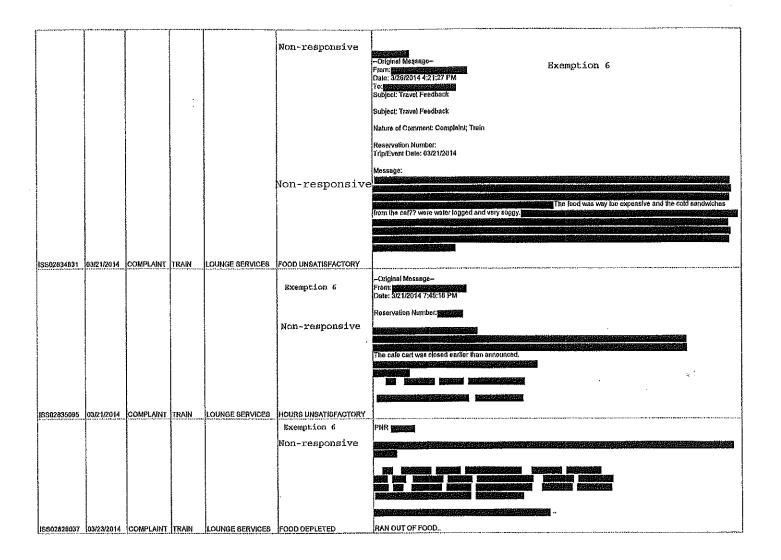


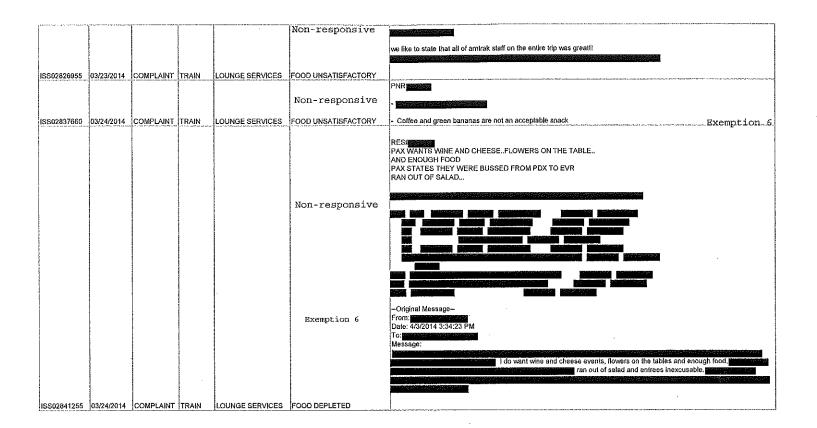


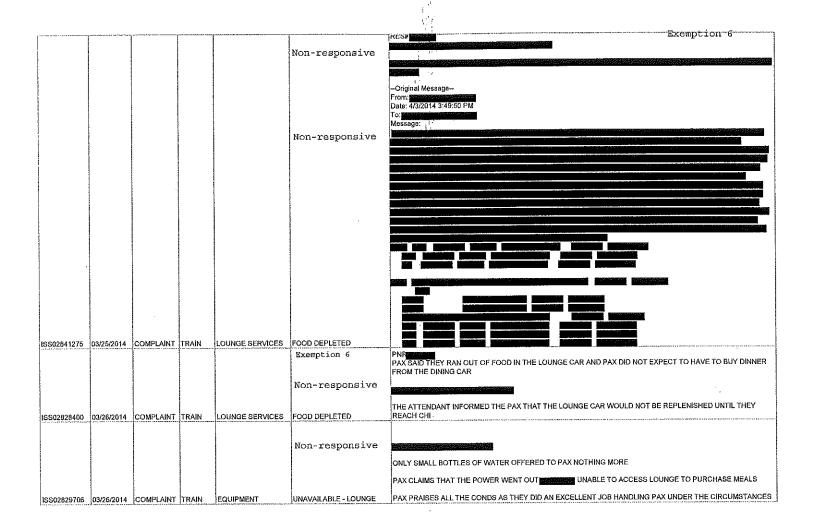


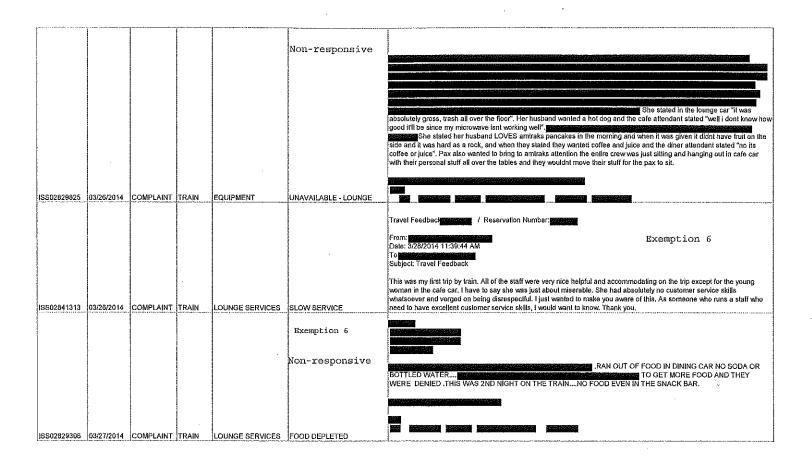


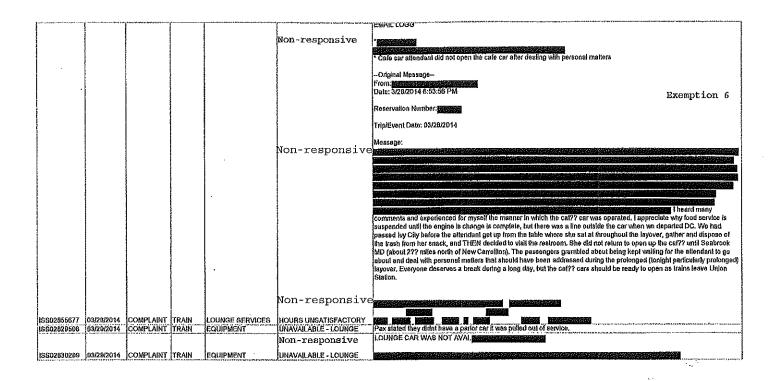


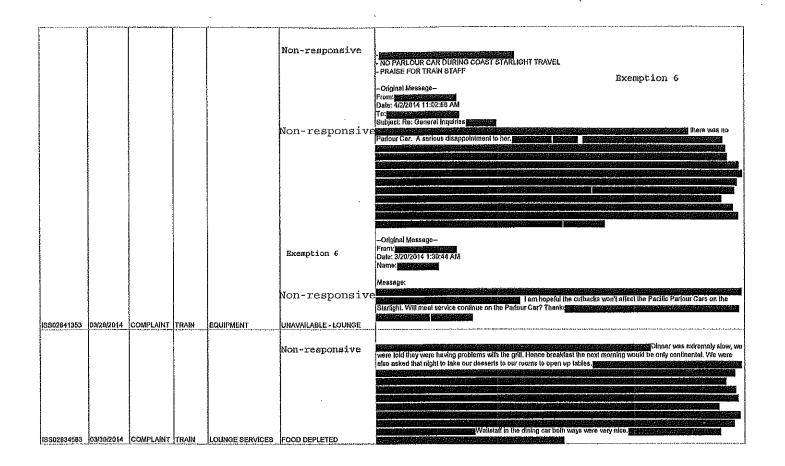


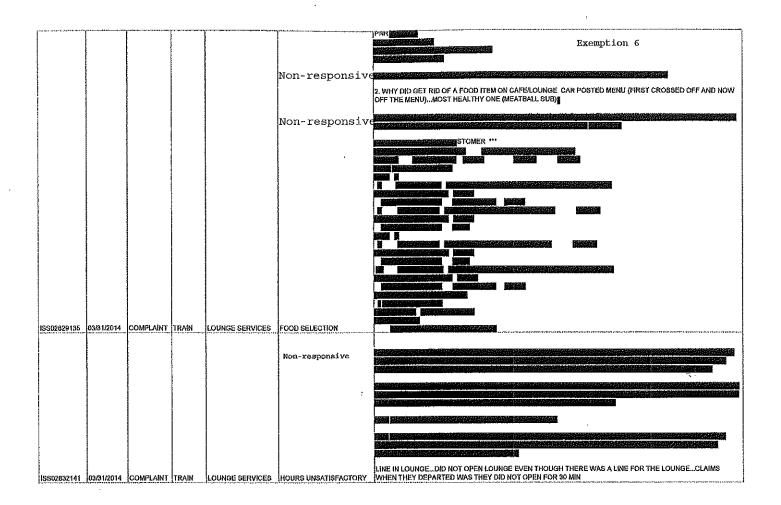


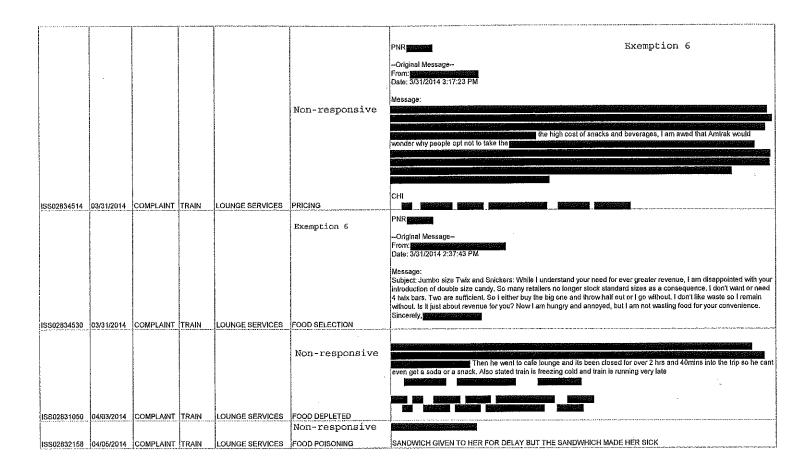


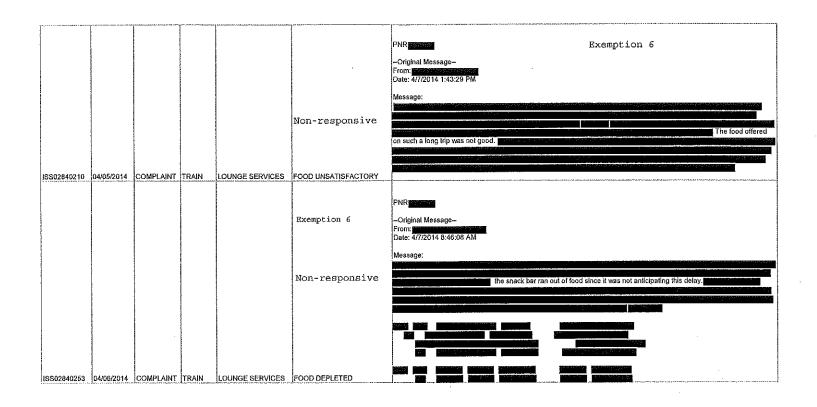






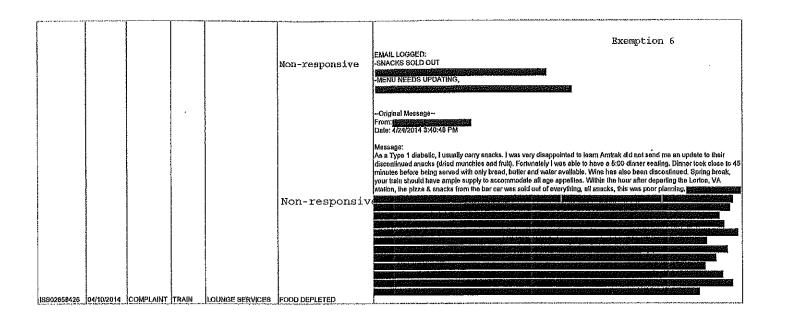


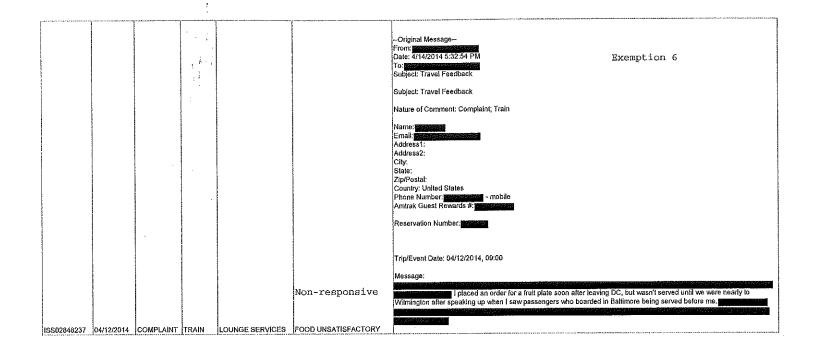


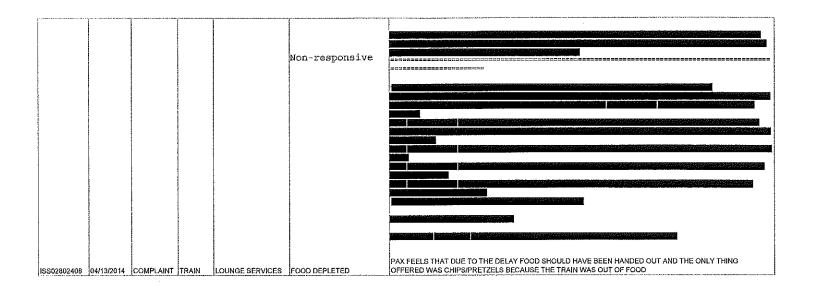


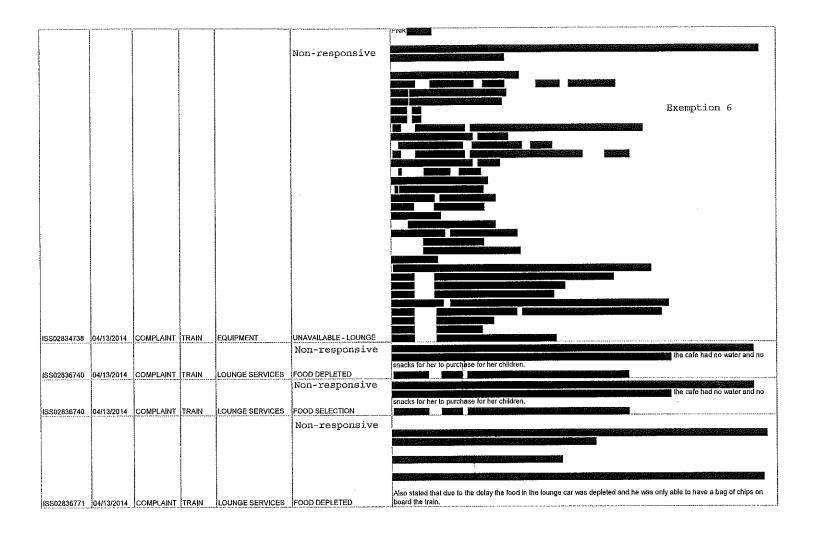
	v	,				DESCRIPTION OF THE PROPERTY OF
						-Original Message
						From Exemption 6
						Date: 4/10/2014 9,36.20 FM -
						To
						Subject; Travel Feedback
1						Subject: Travel Feedback
						Chapter (rayer (adaptive -
					1	Nature of Comment: Complaint; Train
Ì	1					
	1					Name:
İ					f .	Email: entered to the second s
Ì						Address1: Market
1					at the state of th	Address2:
						City:
i						Zip/Postal:
					•	Country: United States
						Phone Number:
						Amtrak Guest Rewards #:
	ł					Reservation Number:
	1	1				
		Į.				
1	ŀ					T . (F (P (P
					4	Trip/Event Date: 04/08/2014, 07:00
					Non-responsive	Message:
		ļ			lion responsive	I went to the dining car at 9:00am and asked for a glass of ice water,
1	1				1	There had been an announcement that the dining car and the snack area would be serving till 11:00am. There were 4
		1				workers sitting at the tables in the dining car and it looked like they were on break - they were not eating. A man who t
1	1				1	believe is named where to to get the water from the snack area, I told him the snack area was closed,
ISS02844502	04/07/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	HOURS UNSATISFACTORY	even though there hadn't been an announcement about it closing. (Another passenger that I didn't know also was looking for
1	1					PNR
					Exemption 6	
1			•		myemberon o	-Original Message
1	1	1			1	From:
	1	1				Date: 4/8/2014 5:34:17 PM
	1	1				
	1	1	1	1	-	Message:
]		It am on the train from Washington DC to Norfolk and purchased the business class for the drinks and the cafe has no social except Sierra mist and water. We are only 45 minutes into the trip and the train is almost empty and no drinks, I think I will
l.				1		go back to flying.
ISS02840450	04/08/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	FOOD SELECTION	ge pada to nying.
10002040400	10-110015034	I O CHAIL TUILS	Tirania	FOOMOF BELLAIGEO	I COD BELLEVIION	

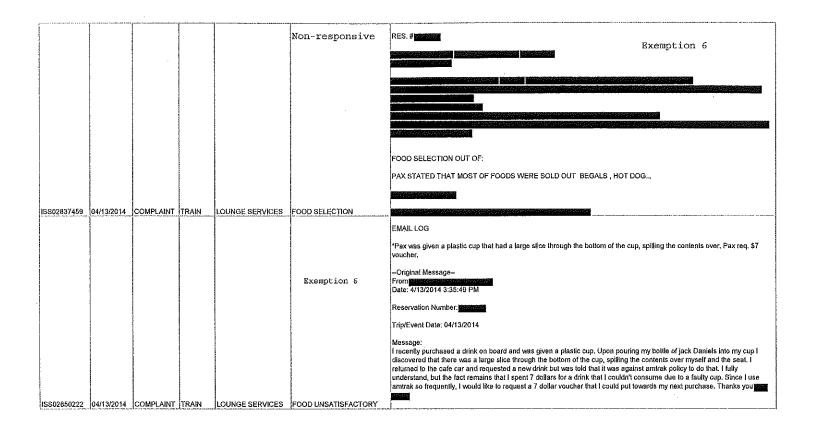
,		,		(
					Non-responsive	
					NOTE TO POSIDE VO	CAFE CLOSES AT MIDNIGHT (BUF BOARDING IS 11:59 PM) BUT IS USED TO THE TRAIN DPTING 10 MIN EARLY
						AND THE CAFE STILL IS OPENFEELS THE CAFE SHOULD HAVE STAYED OPEN UNTIL DPTING BUF LIKE
i :						NORMAL.
						-Original Message-
					Exemption 6	From
						Date: 4/12/2014 12:33:42 AM
						To: Subject: Travel Feedback
						since your cafe closes
ļ						at 12 midnight there would be some type of courlesy to say hey, since we were late we're extending the cafe hours for an
						additional hour for those who was expecting to board at least 10 minutes early as usual. No I didn't expect it for free, I was
10000044500	04/00/0044	COMPLAINT	TOAIN	LOUNGE SERVICES	HOURS UNSATISFACTORY	going to pay for it. Or some type of courtesy snack food would of been appreciative.
ISS02844598	04/08/2014	COMPLAINS	IRAIN	LOUNGE SERVICES	Non-responsive	
ISS02851077	04/08/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	FOOD UNSATISFACTORY	FISH WAS DRY III
						THE PAX IS BOOKED IN BUSINESS CLASS AND STATED HE HAS YET TO RECEIVE HIS BEVERAGE, STATED HE
			1			WENT TO THE LOUNGE CAR, HOWEVER, IT WAS CLOSED, STATED HE SAW THE CONDUCTOR EATING AND DRINKING.
	į					
						STATED HE SPOKE WITH AN ATTENDANT IN THE LOUNGE CAR WHO STATED IT WAS CLOSED AND IT WOULD
						NOT BE OPEN FOR HOURS, STATED HE DID NOT SPEAK WITH THE CONDUCTOR.
1					Non-responsive	
						The state of the second of the consequence of the second o
ISS02834480	04/10/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	HOURS UNSATISFACTORY	A STATE OF THE STA
					Exemption 6	PNR PNR
			-		Non-responsive	
	1					
	1		ĺ			
Ì						
}						
ISS02839595	04/10/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	FOOD DEPLETED	FOOD WAS DELPETEDTHEY RECEIVED WATER ONLY
İ						PAX STATE HE IS VERY UPSET ABOUT THE LOUG CAR BEING TAKEN AWAY, PAX STATE THEY HAD TO WALK BETWEEN THREE CARS JUST TO GET TO THE LOUG CAR AND WHEN THEY GOT THERE YOU HAD TO WAIT IN
[Non-responsive	LONG, PAX STATE THE FOOD IN THE LOUG CAR WAS DEPLETED IN 45min, PAX STATE THAT WAS AFTER
1					MOII-resbougiae	WAITING IN A LONG LINE,
ISS02839623	04/40/0044	COMPLAINT	TRAIN	LOUNGE SERVICES	FOOD DEBLETED	PAX STATE THE TRAIN PERSONEL WAS GREAT THROW OUT THE WHOLE TRAIN
15502839823	JU4/TU/ZU14	JOONIPLAINT	LIKAIN	TOURDE SERVICES	ILOOP DELIED	1 T 1 D W International Control of the Control of t

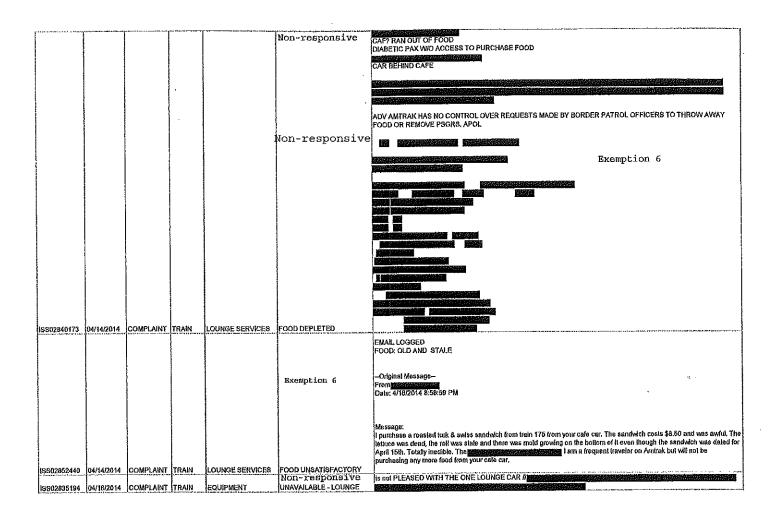


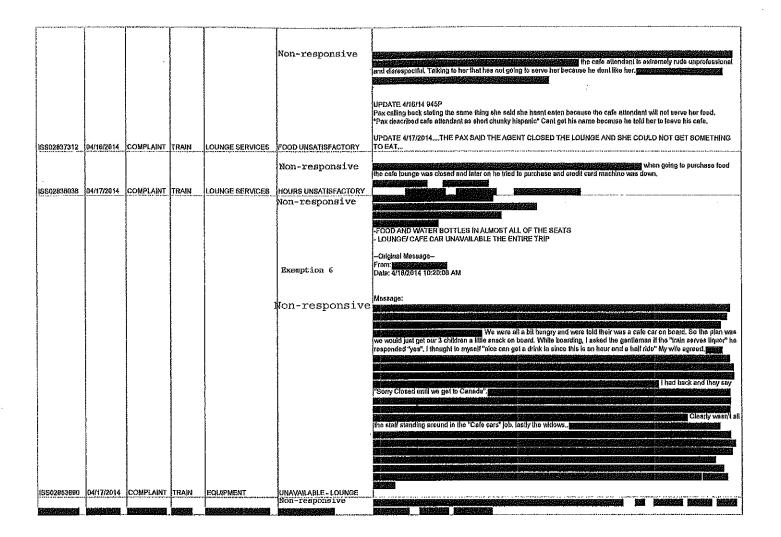


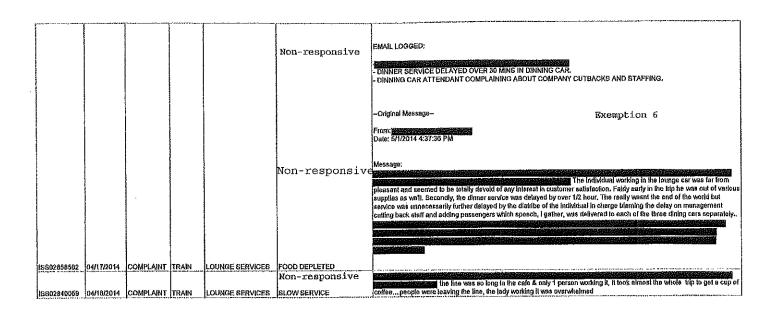


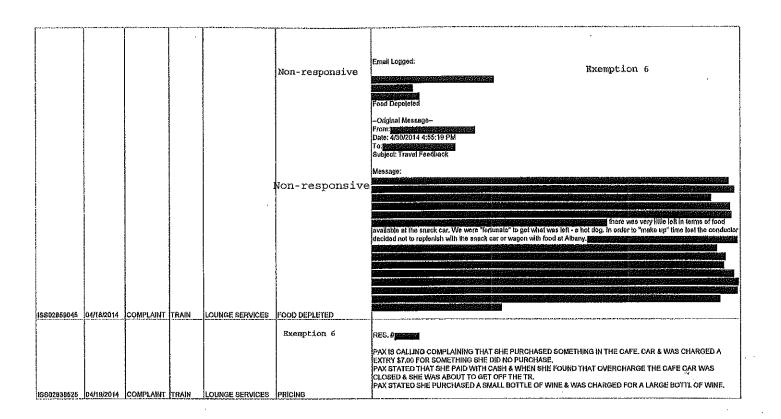




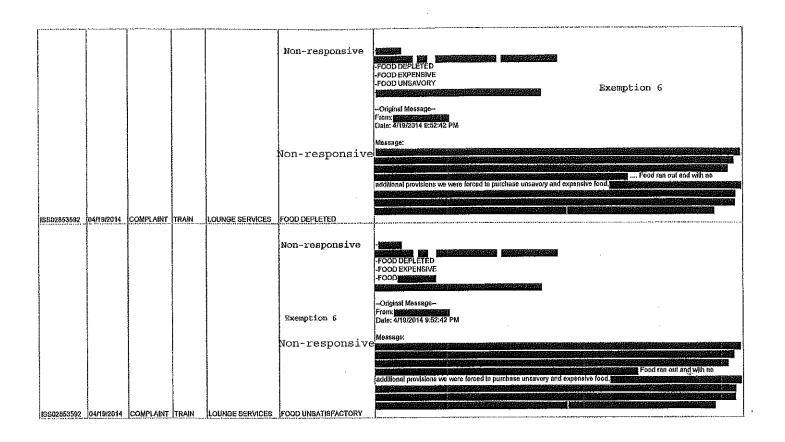




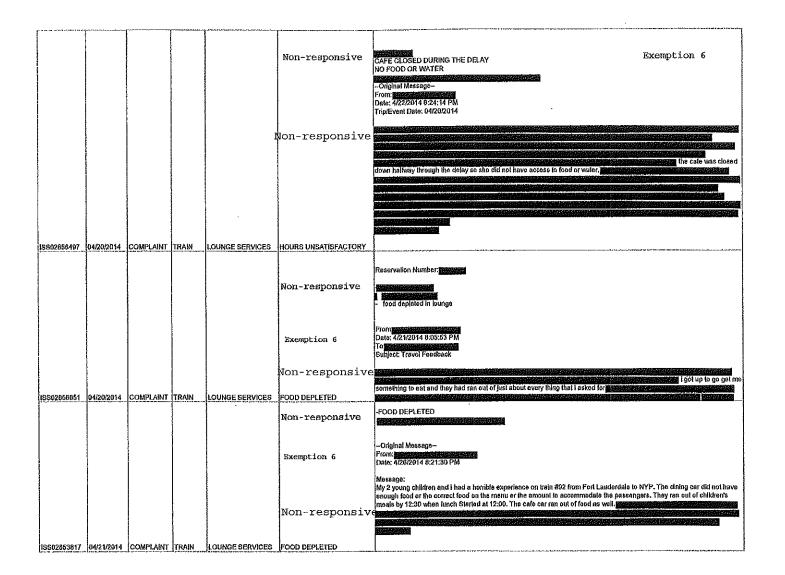




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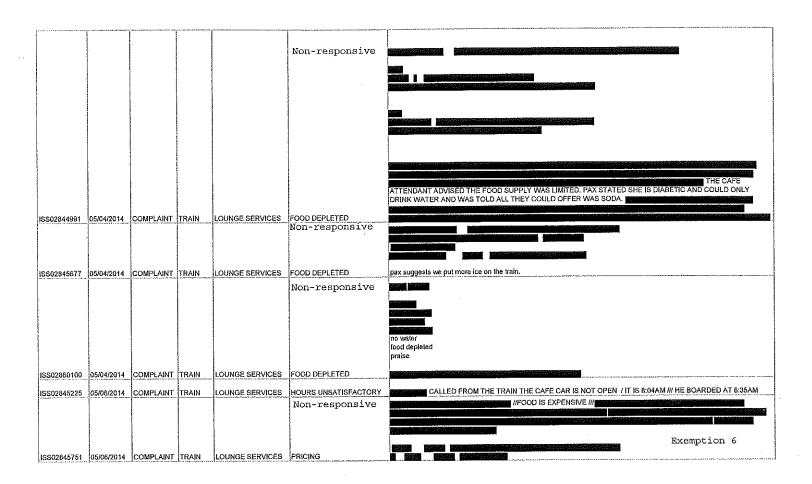
						FOOD DEPLETED FOOD EXPENSIVE FOOD UNSAVORY
					Non-responsive	Message:
						additional provisions we were forced to purchase unsavory and expensive food.
15802853592	04/19/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	PRICING	
						PNRAMARIAN EMAIL LOGGED PAX UPSET TRAIN RAN OUT OF FOOD,
					Exemption 6	-Original Message- From 1888 Proceedings Procedenge Proceedings Proceedings Proceedings Procedenge Proceedings Proceedings Proceedings Proceedings Proceedings Proceedings Proceedings Proceedings Proceedings Procedenge Proceedings Proceedings Proceedings Proceedings Proceedings Proceedings Proceedings Proceedings Procedenge Procedenge Procedenge Procedenge Proceedings Procedenge Procedenge Procedenge Procedenge Proceedings Proceedings Proceedings Procedenge Proc
						Message: Ht., I was disappointed that haif way through the trip Amilrak ran out of food. All that was left was soda and peanuts and in the dinning cart, there was only chicken and no dessent. How can food run out especially since I know all the fickats ware sold out? Me and my family were very hungry. Online it said all the tickets were sold out so more food should have been
JSS02858506	04/19/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	FOOD SELECTION	provided.

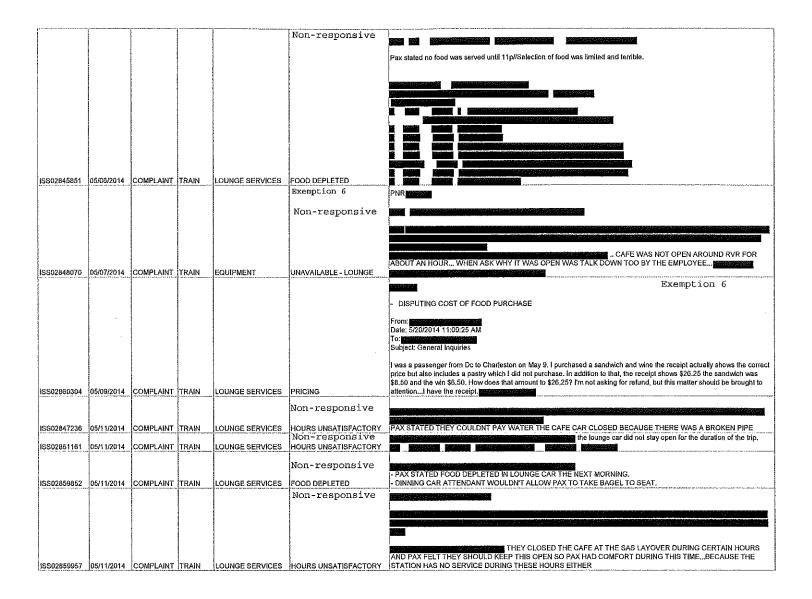


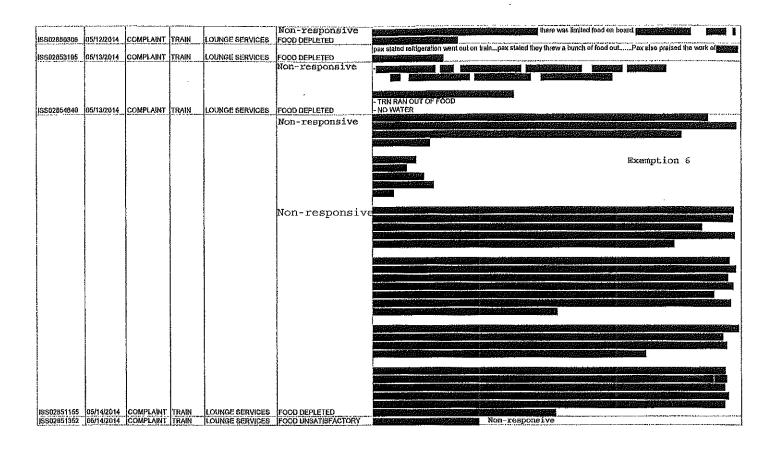
ISS02855765	04/21/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	FOOD UNSATISFACTORY	PAX WAS DISSATISFIED WITH THE CHICKEN, DINING CAR ATTENDANT DIDNT HAVE ANYTHING ELSE THAT WAS APPEALING TO PAX. PNR EXEMPLE EXEMPLE OF 6
						EMAIL LOGGED-FOOD/SLEEPER ANEMETIES Exemption 6
de parader de la companya de la comp						From: Date: 5/5/2014 1:55:10 AM
					Non-responsive	Message: Overall experience was acceptable. Only concerns were: 1. lack of fresh fruit in sleeping car (daily room allotment ?) Lack of menu options for kids in cafe/lounge car
Constitution of the Consti						Our overall experience was quite satisfactory. I know our children had an experience they will remember for the rest of there lives.
ISS02859523	04/23/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	FOOD SELECTION	
					Non-responsive	
		And the same of th				PAX CALLING TO REPORT MALE CAFE CAR ATTND (SAID CANNOT HAVE FOOD IN CAFE CAR DUE TO REGULATIONS) ASKED CONDUCTOR SAID CAN HAVE AT SEAT ONLYGIRLS HAVE ALLERGIESBROUGHT SNACKS FOR GIRLS WENT LOUNGE CARPUT FOOD AWAY AND WAS PLAYING CARDS WITH FAMILY WOULD HAVE PURCHASED DRINKSATND CALLED FAMILY OUT STATED OVER PIA SYSTEM SEATS FOR PAX'S PURCHASING FOOD ONLY
ISS02840949	04/24/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	HOURS UNSATISFACTORY	
	And being a be				Non-responsive	- Food selection is not satisfactory to pax
ISS02841146	04/25/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	FOOD SELECTION	
ISS02845937	04/25/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	FOOD UNSATISFACTORY	PAX REPORTS SHE HAD LAMB FOR HER MEAL ON THE TRAIN AND NEXT 3DAYS SHE WAS VOMITTING, PAR Exemption 6
ISS02857833	04/25/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	FOOD POISONING	pax stated she got food polaoning on train pax had lamb for dinner and sick for two days after and wanted this noted

	Y				<u> </u>	Exemption 6
						BOTH SNACK AND DINING CAR WERE CLOSEDONLY ANNOUNCEMENT MADE WAS FOR THE SNACK CAR BEING CLOSED
						-Original Message From
	The state of the s					The train closed the snack car after announcing it would close for an hour starting at 2:26 p.m, however the restaurant car made "no" announcement. My family an I went to the restaurant about 2:45pm We were told by the female Amtrak employee that they were as of the minute we arrived closed, I said you made no announcement of your closing. She said yes we did, I asked my wife if she heard anything. Obviously, she didn't. The female Amtrak employee said we made several announcements that the restaurant was open. I said we just got on the train in Winter Haven, and that is what we heard. I said you do understand that "open" means "open", but the female Amtrak employee said we are closed. I noticed that the kitchen was already being cleaned. It is my opinion these Amtrak employees were shutting down early so they (there were several Amtrak) employees could have the restaurant for their enjoyment and, not the traveler. So my family with kids 7 & 8 are left with no place to get food or drink. Why would Amtrak allow both places to be closed at the same time? The female
ISS02858308	04/25/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	HOURS UNSATISFACTORY Exemption 6	Amtrak employee needs an English lesson! PNR BANGER OF THE PAX SAID THE AGENT WAS NOT THERE FOR THE LOUNGE CARSHE SAID THIS KEEPS
					EXEMPCION 6	HAPPENINGAN ANNOUNCEMENT WAS MADE THAT THE AGENT MISSED THEIR TRAIN AND THERE WAS NO
ISS02843343	04/26/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	FOOD UNSATISFACTORY	LOUNGE CAR AVAILABLE,,,
ISS02844107	04/27/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	HOURS UNSATISFACTORY	TOOK LOUNGE OFF IN SPK PASSENGER IS UPSET WITH THAT WANTED TO SIT IN DINER THEY WERE TOLD NO
						EMAIL LOGGED
					Exemption 6	Original Message From: 1998-1998-1998-1998-1998-1998-1998-1998
					Non-responsive	Message:
			-			When I went into the lounge car, there was a sign that the counter was closed for 30 minutes. I thought I would wait and sit
						by the window in the lounge since I did not have a window seat of my own. There were no table seats available as 2 of the 6 lounge tables were being occupied by the employees of the train, including the Conductor. The food in the lounge was unappealing.
ISS02853811	04/27/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	HOURS UNSATISFACTORY	

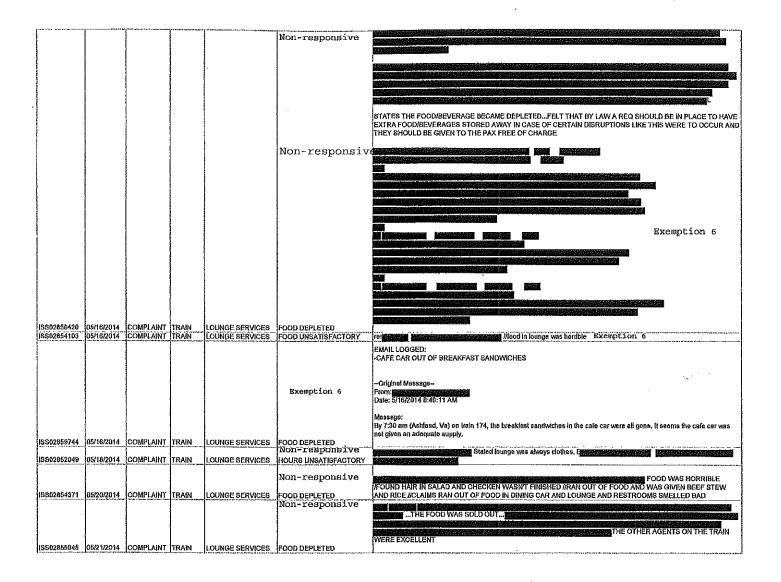
,		pr	,	,		
Ì						EMAIL LOGGED:
i						FOOD DEPELETED/LOUNGE
						Exemption 6
						From:
						Date: 4/27/2014 6:32:06 PM
						To: Subject: Travel Feedback
						Message:
						At 6pm your Club Car should not be sold out of multiple items. I understand its been a busy day, but someone should know to have the train better stocked. No [mil? No vegetables? You are losing out on money and hungry customers are NOT
	1					happy customers il
ISS02858638	04/27/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	FOOD DEPLETED Exemption 6	
					-	PNR
					Non-responsive	
						MARINER IN THE DISHING CAR THE COOR THAT MAY ORDERED MAY MOT MILLAT MAY BEGINEDED AND THE ECOOR
ISS02843766	04/28/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	FOOD UNSATISFACTORY	WHILE IN THE DINING CAR THE FOOD THAT WAS ORDERED WAS NOT WHAT WAS REQUESTED AND THE FOOD WAS COLD WHEN IT WAS ROVD
					Non-responsive	
,						PAX GOT BREAKFAST FROM DINING CAR AND WANTED TO TAKE TO CAFE CAR TO EAT AND IT WAS CLOSED
						SO THEY HAD TO GO EAT AT THER SEATS AND THERE WAS NO ANOUNCEMENTSTHAT THE CAFE CAR WAS
						GOING TO CLOSE
ISS02845770	04/28/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	HOURS UNSATISFACTORY	AND WENT ABOVE AND BEYOND TO MAKE PAX HAVE A WONDERFUL TRIP
ISS02843115	04/30/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	SLOW SERVICE	PAX ADV CREDIT CARD MACHINE WAS NOT WORKING WHEN HE ATTEMPTED TO USE HIS DEBIT CARD TO PURCHASE FOOD
	7.4.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.		.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		Non-responsive	
ISS02844281	04/30/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	1 -	IDUE TO LATE TRAIN PAX WAS GIVEN BEEF STEW OVER RICE FOR LUNCH AND THERE WAS NO BEEF IN IT
					Non-responsive	ICLAIMS CAFE CAR RAN OUT OF FOOD!//HAD A LOAD OF 4TH AND 5TH GRADERS EATING UP
ISS02845230	at an amount of the comment	COMPLAINT	TRAIN	LOUNGE SERVICES	FOOD DEPLETED	ALL THE FOOD IN CAFE
	14				Non-responsive	
ISS02858971	· · · · · · · · · · · · · · · · · · ·	COMPLAINT	TRAIN	LOUNGE SERVICES	FOOD UNSATISFACTORY	IICHICKEN SALAD BAD
}	66				Non-responsive	LOUNGE CAR OUT OF FOOD
ISS02844707	05/04/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	FOOD DEPLETED	



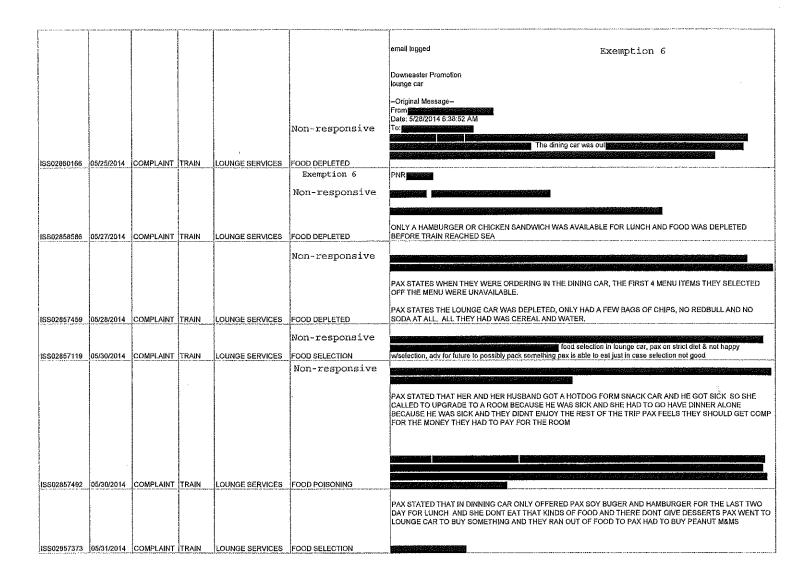




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]			T	Non-responsive	THE HOURS OF THE LOUNGE WERE NOT POSTEDSHE COULD NOT EVEN
ISS02860104	05/21/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	HOURS UNSATISFACTORY	GET A WATER
					Services and the services are the services and the services and the services are the services and the services are the services and the services are the services and the services are the services and the services are the services and the services are the services and the services are the services are the services are the services are the services are the services are the services are the services are the services are the services are the services are the services are the services are the services are the services are the servic	PAX STATES SHE ORDERED A TURKEY SANDWICH, IT WAS FROZEN IN THE MIDDLE. SHE ASKED THE ATTENDANT TO PUT IT IN THE MICRO WAVE. IT WAS STILL FROZEN, SHE ASKED AGAIN. THE ATTENDANT TOLD HER IT WAS TIME FOR HER LUNCH AND SHE CAN NOT HEAT THE SANDWICH AGAIN. PAX STATES SHE THREW
ISS02857080	05/22/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	FOOD UNSATISFACTORY	IT A WAY
					Non-responsive	-PAX EMAILED US -BAGELHARD & EXPIRED
						PAXEMARED: Exemption 6 -Original Message-
						From automosasga- Date: 5/23/2014 12:26:21 AM
						Message: Bagel I purchased was harder than a frock sticker says it expired September of last year, Not ok.
ISS02859325	05/22/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	FOOD UNSATISFACTORY	
					Non-responsive	RESA
					_	
						THE ALGUE ALUTE AND THE LOUNGE AND AT LICENSE WE
						WE SHOULD SHUT DOWN THE LOUNGE CAR AT 11PM OR MIDNITE. WE STOPPED THE WINE WITH YOUR MEAL.
						OTOTA CO THE TIME THAT TOOK METERS
ISS02854638	08/22/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	HOURS UNSATISFACTORY	
10002004000	03/23/2014	CONFLAINT	INAIN	LOOKGE GERVICES	Exemption 6	PNR
					Listempe 2011 0	
				1	Non-responsive	
						term or a second company and an anamous contract of the contract of the first of the contract
ISS02855457	05/03/0014	COMPLAINT	TOAIN	EQUIPMENT	UNAVAILABLE - LOUNGE	WANT TO GET SOMETHING FOR HER CHILDREN
1000200040/	UJIZJIZU 14	COMETABLE	ITAAN	Legirment	OHAVICADET - CODINGE	processor and the second of th
	}					
					Non-responsive	FOOD DEPLETED
					MOH-Lesbourine	
						State Control of the
ISS02855751	05/23/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	FOOD DEPLETED	
					Non-responsive	NO BANANNAS OR GRAPE
ISS02854187	05/25/2014	COMPLAINT	ITRAIN	LOUNGE SERVICES	FOOD DEPLETED	VELLY



						RES# PAX STATES SHE IS AN AGR PAX ORDERED A STEAK DISH EXEMPTION 6 SPENT \$25.00 EXEMPTION 6 STEAK WAS NOT BACK GREEN BEANS WERE COLDTASTELESS DONT BELEIVE THEY WERE FRESHLOOKED LIKE THEY WERE SITTNG FOR A WHILE., SPOKE TO WAITER NOT APOLOGLY AND SALAD.,WAS LUMP
ISS02859782	05/31/2014	COMPLAINT	TRAIN	LOUNGE SERVICES	FOOD UNSATISFACTORY	NO RESPONSEFROM WAITER
ISS02858161		COMPLAINT		LOUNGE SERVICES	FOOD SELECTION	BOARDED AT NYP FIRST CLASS ATTIND ANNOUNCED NO PORKNEXT LASAGNE ADVSED OUT OF THAT TOOTHEN CURRY CHICKEN SALADDIDN'T TASTE LIKE HE HAD BEEN REFRIDGERATED PROPERLY.